

**Caring for Animals in London**  
Free and subsidised veterinary care for London's pets



October 2004

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## foreword by Ken Livingstone, Mayor of London

In London, there are many pet owners who are unable to afford day-to-day veterinary treatment, and find themselves in an extremely difficult position, especially if their animal falls ill or suffers an injury. Thankfully, we are very fortunate to have several charities who help people who are on means-tested benefits, have low incomes or are homeless. Although the charities outlined in the leaflet provide a free veterinary service, they rely entirely on donations and legacies and often ask for a contribution towards the cost of the treatment.



These organisations also help with the problem of the growing number of stray animals in London by enforcing strict neutering schemes, micro-chipping and the rehoming of unwanted animals. They are a good source of information, and will often provide free advice on any concerns pet owners have on their animal's health or behaviour.

We have many reasons to be proud of our city and our support to animal welfare is definitely one of these, as I believe the level of animal welfare reflects on the quality of life of a city's inhabitants.

I am pleased to have been able to assist in the production of this booklet. I hope that it will play its part in helping animal welfare in London.

Handwritten signature of Ken Livingstone in black ink.

**Ken Livingstone**  
Mayor of London

## 1 The Blue Cross



The Blue Cross is Britain's pet charity, providing practical support, information and advice for pet owners. The Blue Cross hospitals provide veterinary care for the pets of people who cannot afford private vets' fees. It runs hospitals in Victoria, Hammersmith and Merton. The Blue Cross has launched a mobile clinic in partnership with the Greater London Authority, enabling veterinary care to be delivered locally within some authorities in the East End of London. The Blue Cross hope to be able to expand the service to other areas of London in the future.

The charity operates an ambulance and community nurse service to assist those of its clients who are housebound due to age or disability and unable to attend the hospitals themselves.

The opening times of the hospital clinics are given below. Animals are seen by appointment only (except in emergency) – please contact the individual hospital. A 24-hour emergency service is provided at Victoria hospital for the clients of all three hospitals.

For more information about the mobile clinic and other Blue Cross services call: **020 7932 2370** or visit its website at **[www.bluecross.org.uk](http://www.bluecross.org.uk)**.

### **The Blue Cross Animal Hospital, Victoria**

Sheppard House  
Hugh Street  
London SW1V 1QQ

**Tel 020 7932 2370**

#### **Clinic open for appointments**

Mon-Fri (except Weds)  
9:00am-12:30pm, 2:30pm-4:30pm

Weds 9:00am-12:30pm only

  Victoria

 All buses serving Victoria

### **The Blue Cross Animal Hospital, Merton**

88-92 High Street  
London SW19 1BD


**Tel 020 8254 1400**

#### **Clinic open for appointments**

Mon-Thurs  
9:00am-12:00pm, 2.00pm-4.00pm,

Fri 9:00am –12:00pm only

 South Wimbledon or Colliers Wood

 57, 152, 200, 219, 493

### **The Blue Cross Animal Hospital, Hammersmith**

Argyle Place  
King Street  
London W6 0RQ

**Tel 020 8748 5150**

#### **Clinic open for appointments**

Mon-Fri (except Weds)  
9:00am-12:00pm, 2:00pm-3:50pm

Weds 9:30am-12:00pm only

 Hammersmith

 27, 266, 390, 391

## 2 Cats Protection



Cats Protection is the UK's leading feline welfare charity. Neutering of all cats and kittens not required for breeding is one of Cats Protection's main aims. Every year, the charity assists with the cost of neutering up to 100,000 UK cats through various initiatives.

Cat owners on a low income who need to have their pet neutered should call Cats Protection's Helpline on **08702 099 099** or check online at **[www.cats.org.uk](http://www.cats.org.uk)** for details of the work of Cats Protection and how we could assist. This will give details of your nearest Cats Protection Branch or Shelter.

Neutering is the only practical way to reduce the number of unwanted felines in the UK, and, as a charity committed to a non-euthanasia policy (except on veterinary advice), volunteers and staff work hard to try and find loving homes for every feline that comes into Cats Protection's care.

People are sometimes reluctant to have their cat neutered thinking that it's unmanly or that it's kinder to let a female cat have one litter of kittens, but neutered cats are safer, happier, healthier and make better pets.

Population control for cats is very important, as felines are prolific breeders. A conservative estimate is that one unneutered female cat can produce up to 18 kittens a year, or 20,000 descendants over five years.





### 3 Celia Hammond Animal Trust

The Celia Hammond Animal Trust offers low cost neutering, vaccination and microchipping clinics for cats, dogs and other animals belonging to people on benefits, or those unable to afford private veterinary fees. It also has sanctuary accommodation and runs a rescue and rehoming service for stray and unwanted animals. For more general information about the Celia Hammond Animal Trust telephone **01892 783367** or visit its website **[www.celiahammond.org](http://www.celiahammond.org)**.

The trust runs two clinics within the Greater London Area by appointment only. Cats will only be accepted in secure baskets which, if necessary, can be borrowed from the clinics.

#### **The Celia Hammond Animal Trust Neuter Clinic**

233-235 Lewisham Way



London SE4 1UY

**Tel 020 8691 2100**

**Open** 9:00am–5:30pm


#### **Vaccination clinic**

please phone for appointment

  New Cross, New Cross Gate

 St Johns, Lewisham

**Docklands Light Railway** Deptford Bridge and Lewisham

 321, 21, 436, 136

#### **The Celia Hammond Animal Trust Neuter Clinic**

151-153 Barking Road

Canning Town

London E16 4HQ

**Tel 020 7474 8811**


**Open** 9:00am–5:30pm

#### **Vaccination clinic**

please phone for appointment

  Canning Town

**Docklands Light Railway** Canning Town

 69, 5, 115, 276, 300, 330



## 4 Dogs Trust



Dogs Trust is the UK's largest dog welfare charity, and cares for over 11,500 dogs every year.

Dogs Trust are working towards the day when all dogs can enjoy a happy life, free from the threat of unnecessary destruction.

To achieve that aim the charity does more than rehoming, and is heavily involved in campaigns for neutering, microchipping and education. Last year more than 29,000 dogs were neutered through subsidised neutering schemes that are run throughout the campaign areas.

Dogs Trust Hope Project provides free preventative and emergency healthcare for dogs whose owners are either homeless or in housing crisis, through a veterinary entitlement card scheme run in conjunction with participating homelessness organisations and veterinary surgeries.

Preventative treatments provided through the scheme include; vaccinations, microchipping, neutering, worming and flea treatment. Emergency treatment will also be provided in the event of a dog suffering from a life threatening disease or injury.

Owners must be homeless or in housing crisis (e.g. sleeping rough, squatting, living in B&B accommodation, a hostel or travelling) and should be either registered as homeless with one of the participating organisations or be able to prove their NFA status.

For more details on how to apply for an entitlement card, please contact the Hope Team on **020 7837 0006** or go to **[www.dogstrusthopeproject.org.uk](http://www.dogstrusthopeproject.org.uk)**

Joint Dogs Trust/Beaumont Animal Hospital Neutering Scheme provides subsidised neutering for both male and female dogs. Owners must be in receipt of benefits or a government pension, and provide this proof when attending the hospital. Neutering is offered at a heavily reduced rate, and depending on the size of the dog ranges from £30 - £60.

For further information on the work of Dogs Trust contact **020 7837 0006** or visit **[www.dogstrust.org.uk](http://www.dogstrust.org.uk)**

To find out more information contact:


### **The Beaumont Animal Hospital**

Royal College Street

Camden Town

London NW1 0UT

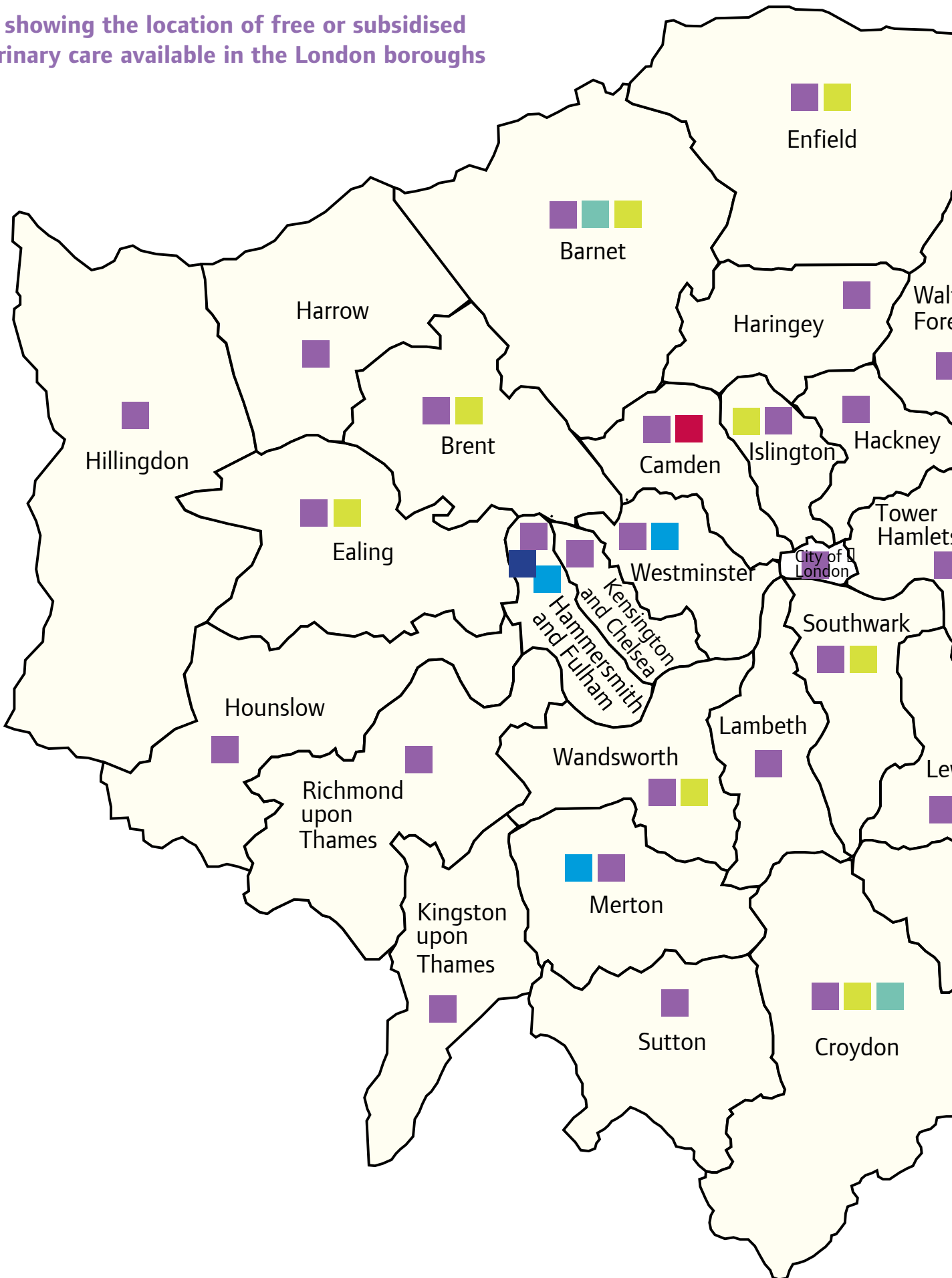
**Tel 020 7387 8134**

 Camden Town or Mornington Crescent

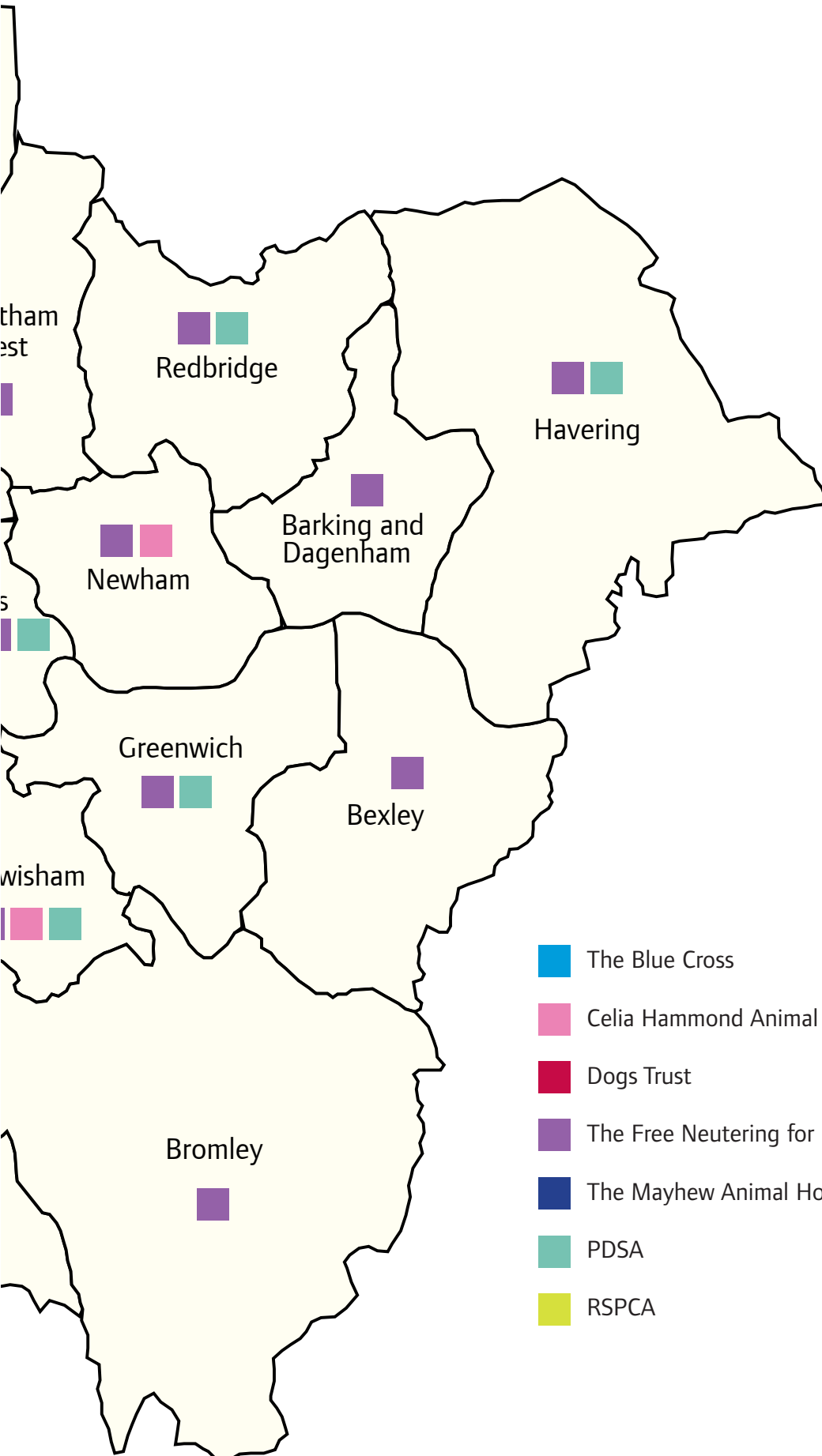
 Camden Road










Map showing the location of free or subsidised veterinary care available in the London boroughs







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## 5 The Free Neutering for Cats Scheme (Greater London)

The free neutering for cats scheme offers free neutering for cats of owners who are on benefits, pensions or low income, and for stray cats.

It also helps people with large numbers of cats and will consider applications from anyone unable to afford to neuter their cats.

The scheme aims to reduce the large number of stray and unwanted cats in the capital and is funded and run by a consortium of charities: RSPCA, Cats Protection, Animal Aid and Advice, Association for the Rescue of Cats in Haringey, Cat Action Trust 1977 and the SNIP.

Successful applicants receive a free neutering voucher for use at one of over 150 private and charity vets supporting the scheme throughout Greater London. Telephone **020 7355 1677** for details or to send for an application form please write to:

**Free Cat Neutering Offer**  
Box 145  
2 Lansdowne Row  
London W1J 6HL





## 6 The Mayhew Animal Home

The Mayhew Animal Home cares for and re-homes thousands of cats, dogs and rabbits that have been abused, neglected or abandoned. The Mayhew care also extends to adoption programmes, animal and community outreach and fostering. The shelter offers low cost vaccination and microchipping clinics, along with neutering and dental treatments, by appointment only.



For further information about the type of services call the Mayhew Animal Home on **020 8968 2340** or visit their website **[www.mayhewanimalhome.org](http://www.mayhewanimalhome.org)**.

The Mayhew clinic offering the low cost services is located at:

### **The Mayhew Animal Home & Humane Education Centre**



Trenmar Gardens

Kensal Green

London NW10 6BJ

**Tel** 020 8968 2340

**Open** everyday 11:00am-4:00pm

  Kensal Green and Willesden Junction

 18

## 7 The PDSA – The People's Dispensary for Sick Animals



Founded in 1917, PDSA is Britain's leading veterinary charity, providing free care to the sick and injured pets of those unable to afford private veterinary fees.

PDSA's 46 PetAid hospitals provide more than one million free treatments each year, equivalent to more than 4,500 sick and injured pets being treated by PDSA vets and nurses every working day. This year, PDSA PetAid services will cost £33 million. They are funded entirely by public support, mainly through donations and gifts in wills.

To be eligible for free PDSA treatment, a pet owner must live within the designated postcode area of a PetAid hospital or PetAid practice and be in receipt of either Housing Benefit or Council Tax Benefit. More information on PDSA PetAid services is available by calling freephone **0800 731 2502** or on the PDSA website at **www.pdsa.org.uk**

A 24-hour emergency service is available at the following:

### 171 Malmesbury Road

Bow  
London E3 2DT

**Tel 020 8980 5011**

Bow Road  
 25, 8, S2

### The Freda Powell Centre

1c Eynsham Drive  
Thamesmead  
London SE2 9RQ

**Tel 020 8311 6695**

Abbey Wood  
 244, 229, 177, 469, 180

### 4 Church Terrace

Church End  
Hendon  
London NW4 4JU

**Tel 020 8203 2090**

Hendon Central  
 143, 183, 240, 326

Other PDSA PetAid hospitals in the Greater London region can be found at:

### 7 Hurst Road

Croydon  
Surrey CRO 1JT

**Tel 020 8686 3972**

South Croydon  
 455, 403, 412

### The Philippa and George Adams Centre

6 Amersham Vale  
New Cross  
London SE14 6LD

**Tel 020 8691 0577**

New Cross  
 53, 177, 453

### Woodford Bridge Road

Redbridge  
Ilford  
Essex IG4 5PS

**Tel 020 8550 6644**

Redbridge  
 179, 123, 129

### The Julie and Robert Breckman Centre

Danes Road  
Romford  
Essex RM7 OHL

**Tel 01708 745505**

Romford  
 499, 174, 103

## 8 The RSPCA – Royal Society for the Prevention of Cruelty to Animals



The RSPCA's work covers the whole range of animal protection including practical welfare, education, campaigning and law enforcement. The RSPCA employs teams of staff who respond to calls about animal cruelty or neglect. The charity also acts as an emergency service for injured, trapped or stranded animals and finds new homes for animals in need. There are many local RSPCA branches across London, along with animal centres and clinics in Ealing, Kilburn, Camberwell, Holloway, East Finchley, Putney, New Addington and Edmonton which are open to people in receipt of benefits. The charity's website can be found at [www.rspca.org.uk](http://www.rspca.org.uk).

If you need to contact the RSPCA to report an act of cruelty, neglect or concern, call the 24-hour advice line on **0870 555 5999**.

A 24-hour emergency service is available at the following:

### **RSPCA London North (Harmsworth Memorial)**

Animal Hospital  
22 Sonderburg Road  
Holloway  
London N7 7QD  
**Tel 0870 908 5312**  
 Finsbury Park  
 254, 279, 4, 29, 259, 253, 153

### **RSPCA London South (Putney) Animal Hospital**

6 Clarendon Drive  
London SW15 1AA  
**Tel 0870 908 5316**  
 Putney  
 22, 265, 337, 430

Other London based RSPCA animal hospitals and clinics can be found at the following addresses, please telephone for opening hours:

### **RSPCA Ealing and Hanwell Clinic**

48 Uxbridge Road  
London W7 3PP  
**Tel 0870 908 5315**  
 Ealing Broadway  
 207, 83 or E8

### **RSPCA Kilburn Clinic**

10 Cambridge Avenue  
Kilburn  
London NW6 5BA  
**Tel 0870 908 5314**  
 Kilburn Park, Kilburn High Road  
 16, 98, 328, 31, 316

### **RSPCA East Finchley Small Animals Clinic**

Park Road  
Finchley  
London N2 8EX  
**Tel 020 8365 3910**  
 East Finchley  
 H3, 263

### **RSPCA Camberwell Clinic**

1 Camberwell Station Road  
Camberwell  
London SE5 9JJ  
**Tel 020 7274 6995**  
 Oval  
 36, 185, 436

**RSPCA New Addington Clinic**

Adjacent to 75 Northdowns Road  
New Addington  
Surrey CR0 0LF


**Tramlink** New Addington


 464, T31

**RSPCA Edmonton Clinic**

79 Church Street, Edmonton  
London N9 9AA

**Tel 0870 908 5317**

 Edmonton Green

 149, 259, 279, 349





## Other formats and languages

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If you would like a summary of this document in your language, please phone the number or contact us at the address above.

### Chinese

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請致電以下號碼或與下列地址聯絡

### Vietnamese

Nếu bạn muốn có bản tài liệu  
này bằng ngôn ngữ của mình, hãy  
liên hệ theo số điện thoại hoặc địa  
chỉ dưới đây.

### Greek

Αν θέλετε να αποκτήσετε αντίγραφο του παρόντος  
εγγράφου στη δική σας γλώσσα, παρακαλείστε να  
επικοινωνήσετε τηλεφωνικά στον αριθμό αυτό ή ταχυ-  
δρομικά στην παρακάτω διεύθυνση.

### Turkish

Bu belgenin kendi dilinizde  
hazırlanmış bir nüshasını  
edinmek için, lütfen aşağıdaki  
telefon numarasını arayınız

### Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਦੀ ਕਾਪੀ ਤੁਹਾਡੀ ਆਪਣੀ ਭਾਸ਼ਾ  
ਵਿਚ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ ਹੇਠ ਲਿਖੇ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ ਜਾਂ ਹੇਠ  
ਲਿਖੇ ਪਤੇ 'ਤੇ ਰਾਬਤਾ ਕਰੋ:

### Hindi

यदि आप इस दस्तावेज की प्रति अपनी  
भाषा में चाहते हैं, तो कृपया निम्नलिखित  
नंबर पर फोन करें अथवा नीचे दिये गये  
पते पर संपर्क करें

### Bengali

আপনি যদি আপনার ভাষায় এই দলিলের প্রতিলিপি  
(কপি) চান, তা হলে নীচের ফোন নম্বরে  
বা ঠিকানায় অনুগ্রহ করে যোগাযোগ করুন।

### Urdu

اگر آپ اس دستاویز کی نقل اپنی زبان میں  
چاہتے ہیں، تو براہ کرم نیچے دئے گئے نمبر  
پر فون کریں یا دیئے گئے پتے پر رابطہ کریں

### Arabic

إذا أردت نسخة من هذه الوثيقة بلغتك، يرجى  
الاتصال برقم الهاتف أو مراسلة العنوان  
أدناه

### Gujarati

જો તમને આ દસ્તાવેજની નકલ તમારી ભાષામાં  
જોઈતી હોય તો, કૃપા કરી આપેલ નંબર ઉપર  
ફોન કરો અથવા નીચેના સરનામે સંપર્ક સાધો.

## GREATERLONDONAUTHORITY

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